



ECaTS911 Dashboard

Turns 911 Data into Actionable Insights!

Anywhere, anytime, any device. Get access to your reporting data when and where you need it.

Data Sources

ECaTS pulls data from a standard CDR feed or from existing or newly established RDDM Connections to CPE equipment.

Data Updates by the Minute

Get statewide data updates every minute. For PSAP Values, time calculations update every hour, while class of service, carrier and volume update every minute.

Comprehensive Map of Calls

The ECaTS map plots each call and color codes them by carrier. Calls can be filtered by carrier and when you scroll over the dot representing a call, our system will provide the name of the PSAP that received the call, geographic coordinates, and the carrier.

PSAP Alerts Chart

See PSAP alerts at the top of your screen, identified by FCCID and color coded to indicate the status of the PSAP. Status of the PSAP is based on pre-determined thresholds.

Our comprehensive dashboard shows you:

- 911 call volume per hour
- Number of calls per minute
- Duration, answer and queue seconds
- NENA answer time standard
- NFPA answer time standard
- Class of service volume
- Carrier volume
- Abandoned percentage
- Map of jurisdiction

Contact us for a live demo today!

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ECaTS
Information into Insights

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